

# Energy Star® Windows Rebate

## El Paso Electric



### Texas Residential & Income Qualified Solutions Programs

#### 1. Program Overview

- El Paso Electric will pay out a rebate to eligible customers within EPE's Texas service territory that install **Energy Star® windows, Energy Star® storm windows or solar screens**.
- Rebates will be available through December 31, 2024, or upon funding availability.
- Customers will reserve funding with El Paso Electric prior to purchasing the unit and will have 45 days to complete the project (see contact information below).
- Customers may hire a contractor of their choice, or they may choose to do the work themselves.
- Rebate amount depends on total square footage of windows installed
- If total project cost is less than the calculated rebate amount, the rebate will equal the total project cost.

#### 2. Customer Eligibility

- Customer *must* reside in Texas and receive electric service from EPE (Except Culberson County).
- Single Family Homes only (1-4 units in one location).
- Income Eligibility form found at <https://epesavings.com/residential-lowincome.html>
- Customer must qualify through categories 1A, 1B or 1C. Category 2 is not eligible.
  - Category 1A - Provide proof.
  - Category 1B - Confirm during funding reservation.
  - Category 1C - Check at [www.huduser.gov/portal/sadda/sadda\\_gct.html](http://www.huduser.gov/portal/sadda/sadda_gct.html).

#### 3. To Qualify

- New windows must comply with the latest ENERGY STAR® code <https://www.energystar.gov/productfinder/>
- New windows must have a U-Factor  $\leq 0.28$  and SHGC  $\leq 0.23$
- Solar screens must be installed on windows facing south or west and must block at least 65% of solar heat gain.
- Solar screens is only eligible for homes with refrigerated air cooling.
- Storm windows must have Emissivity  $\leq 0.22$  and Solar Transmission  $\leq 0.55$

#### 4. Reserving Funding

- **Please call El Paso Electric at 915-521-4488 to reserve funding prior to purchase of unit.**
- This program has limited funding. Once all funding is reserved, a waitlist will be opened.

#### 5. Submit Required Documentation for Payment of Project

- Submittals will be made through email at [epe.residential@clearResult.com](mailto:epe.residential@clearResult.com) or mail to CLEARResult at **311 Montana Ave. A-2 El Paso, TX 79902**.
- Customer must submit the following documents within the 45-day period started from when the customer first reserved funding.
  - **Application Form.**
    - Existing windowpane, window sizes, orientation of windows with new solar screens, equipment ratings.
    - Release of liability for both El Paso Electric and CLEARResult included.
  - **Photographs of removed windows, photographs of new windows, photographs of stickers showing U-factor & SHGC, or Emissivity & Solar Transmission,**
  - **Copy or photograph of invoice or receipt.**

#### 6. Project Notification/Schedule Inspections

- Once the rebate application is submitted, El Paso Electric and/or CLEARResult will perform an inspection to confirm project completion before paying out incentive. Inspections take 15 to 20 minutes and are scheduled during office hours; M-F, 8:00 am – 5:00 pm.



# El Paso Electric Texas Residential & Income Qualified Solutions Program

## Energy Star® Windows, Energy Star® Storm Windows & Solar Screens Rebate Application Form

All applications are due 45 days after initial reservation.

### 1. EPE CUSTOMER INFORMATION

To be eligible for rebates, rebate forms may be mailed or emailed along with a copy of receipt or contractor invoice to the addresses below.

**Mail: CLEAResult, 311 Montana Ave A-2, El Paso, TX 79902, OR Email: [epe.residential@clearesult.com](mailto:epe.residential@clearesult.com)**

Rebate processing takes approximately 4–8 weeks. Terms and conditions subject to change without notice.

For any other questions, assistance in determining your building type, or providing the required information, contact an El Paso Electric Energy Efficiency Program Representative at (915) 255-4300 or [epe.residential@clearesult.com](mailto:epe.residential@clearesult.com)

EPE Account Number for Install Location: (10 digits) \_\_\_\_\_

Customer/Resident Name: \_\_\_\_\_

Owner/Landlord name\*: (if renter occupied) \_\_\_\_\_

Telephone: \_\_\_\_\_ Applicant's Email: \_\_\_\_\_

Account Address\*\*: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Mailing Address: (if different) \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Property Type: (Check one)  Single Family  Duplex  Condominium  Mobile Home  Apartment

Property Status: (Check one)  Owner Occupied  Renter Occupied  Vacant

\* Rebate check will be made out to landlord if entered

\*\* Rebate check will be mailed to the account address unless a different mailing address is provided

### Home Characteristics

Please provide photo of heating system nameplate for homes with Electric Resistance or Heat Pump heating

Existing Cooling Type:  Refrigerated Air  Evaporative Cooling  None

Existing Heating Type:  Gas  Electric Resistance  Heat Pump  None

Existing Water Heater Type:  Gas  Electric Resistance  Heat Pump  None

Project Type:  Storm Windows  Windows  Solar Screens

**2. INSTALLATION INFORMATION (Must complete all fields)**

Please provide photo of installed product and window sticker

Project Completion Date: \_\_\_\_\_ Reservation Number: \_\_\_\_\_

**Energy Star® Windows**

Old Windowpane (single or double)	Window Size (Width x Hight)	U-Factor	SHGC	Number of Windows

**Energy Star® Storm Windows**

Windowpane (single or double)	Window Size (Width x Hight)	Emissivity	Solar Transmission	Number of Windows

**Solar Screens (refrigerated air only)**

Window Orientation	Window Size (Width x Hight)	Solar Heat Gain Blockage %	Number of Windows

**3. CONTRACTOR INFORMATION**

(OPTIONAL) Property owner must complete only if rebate is to be issued to contractor

Company Name: \_\_\_\_\_ License #: (if applicable) \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone: \_\_\_\_\_

**4. APPLICANT ACKNOWLEDGEMENT**

Please refer to [epelectric.com/tx/residential/energy-efficiency](http://epelectric.com/tx/residential/energy-efficiency) for additional information regarding eligibility criteria.  
(Must be signed by EPE customer if owner occupied or landlord if renter occupied)

By signing below, I acknowledge that: (1) the measure installation listed herein has been installed to my satisfaction; (2) if contacted by EPE or CLEAResult, I agree to allow access to my property to inspect the measure installation; (3) neither EPE nor CLEAResult assumes any liability whatsoever relating to the measure installation or performance; (4) all information provided in this rebate form is accurate to the best of my knowledge and (5) I acknowledge that the project would not have been accomplished or would have been completed with a lower level of efficiency without the assistance of the EPE Energy Efficiency Program.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**5. PAYMENT RELEASE AUTHORIZATION**

(OPTIONAL) Property owner must complete and sign only if rebate is to be issued to contractor.

By signing below, I am authorizing the payment of the rebate to the contractor (named below), and I understand that I will NOT be receiving the incentive payment from El Paso Electric.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Contractor Company Name: (for payment) \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_